

Lac des Iles Utility Commission HOLIDAY NEWSLETTER

DECEMBER 2018

Plans for the New Year

In 2019 the Lac des Iles Utility Board will move to email billing. Your water utility bills, notices and receipts will be sent via email. This will reduce our costs for postage, paper, envelopes and printer costs. Another big plus, we can save trees!

The email will come with a PDF attachment that you will open to view. Our payment methods will remain the same with the exception that we will no longer will accept e-transfers in 2019. Acceptable payment methods are: cash, cheque or internet bill payment (excluding RBC and CIBC as they have fees for their bill payment service). Please make payments payable to the Lac des Iles Utility Commission not the RM of Beaver River.

Currently we do not have everyone's email addresses. Heather is working to update any new ones into our computer billing system. If you have a new mailing address, email address or phone number please email lacdesilesutilities@sasktel.net or call 306-839-2066 to have it updated. Please pass this message around to your neighbours to help ensure everyone is informed.

An email consent form is attached, for the utility billing, to be filled out and returned as soon as possible.

Overall we feel the year has gone reasonably well, there have been ups and downs that we have learned from. Going forward we will continue to optimize operating costs and keep our water flowing!

*Best wishes for the New Year!
The Lac des Iles Utility Board Members
Rick Danilkewich, Cam Foss, Kim Larson
Mike O'Grady, Daryle Pope
and secretary Heather Pollock*

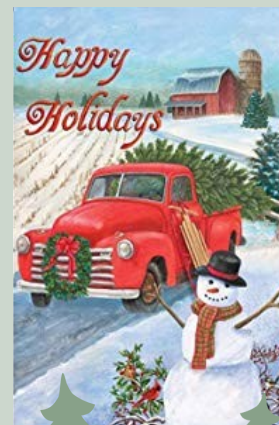
Arrears

Arrears on accounts are charged a compound interest rate of 1% per month.

If any rates, costs, charges or penalties accrued by property owners remain unpaid December 31st of each year, that amount shall be added to and thereby form part of the property owner's RM of Beaver River taxes on the land or buildings with respect to which the service was provided. (Under the authority of RM of Beaver River bylaw 02-18)

The arrears then become part of your tax arrears and could be subject to tax enforcement as governed by the province of Saskatchewan.

If you have any questions regarding the arrears on your account please contact Heather by phone or email at the utility office.



EMAIL CONSENT FORM

The Lac des Iles Utility Commission offers customers the opportunity to receive water billing notices as attachments in an e-mail rather than by regular mail.

Transmitting information by e-mail has a number of risks that customers should be aware of. These include, but are not limited to, the following:

E-mail can be circulated, forwarded, and stored in numerous paper and electronic files.
E-mail can be immediately broadcast worldwide and be received by many intended and unintended recipients.
E-mail senders can easily misaddress an email.
E-mail is easier to falsify than handwritten or signed documents.
Backup copies of e-mail may exist even after the sender or the recipient has deleted their copy.
E-mail can be intercepted, altered, forwarded, or used without authorization or detection.
E-mail can be used to introduce viruses into computer systems.
E-mail can be used as evidence in court.

The Lac des Iles Utility Commission will use reasonable means to protect the security and confidentiality of e-mail information sent and received. However, because of the risks outlined above, the utility commission cannot guarantee the security and confidentiality of e-mail communication, and will not be liable for improper disclosure of confidential information. For this reason, the customer must consent to the use of e-mail for delivery of water utility billing notices.

Consent to the use of e-mail for the delivery of water billing notices includes agreement with the following:

1. Failure to receive an e-mailed water billing notice does not release me from my responsibility to pay any charges specified on the notice, or any penalties which may be incurred by late payment.
2. I will inform the Lac des Iles Utility Commission of any change in my e-mail address as soon as possible, to prevent the misdirection of notices and reduce the risk of my not receiving a notice.

CUSTOMER ACKNOWLEDGEMENT AND CONSENT

Customer name _____

Phone number _____ Account number _____

Customer mailing address _____

Customer e-mail address _____

I acknowledge that I have read and fully understand this document, and consent to the delivery of water billing notices from the Lac des Iles Utility Commission to me by e-mail.

Customer signature _____ Date _____